The Power of Professional Services

A Streamlined Service Process

Q Ware Professional Services provide assistance getting useful data into your application quickly. Service work is performed as thoroughly as possible with the least amount of disruption to your day-to-day activities. From start to finish, our team will be by your side ensuring you get the kind of data that will provide a strong foundation for your success.

Top Rated Customer Service and Support

Q Ware's service and support staff are among the most dedicated in the industry and, most importantly, they're available when you need them.

A Higher Level of Engineering Expertise

Backed by C&S Companies and 50 years of engineering experience, Q Ware has the professional resources to better understand building design and its role in facilities management.

Make the Right Decision for Your Team
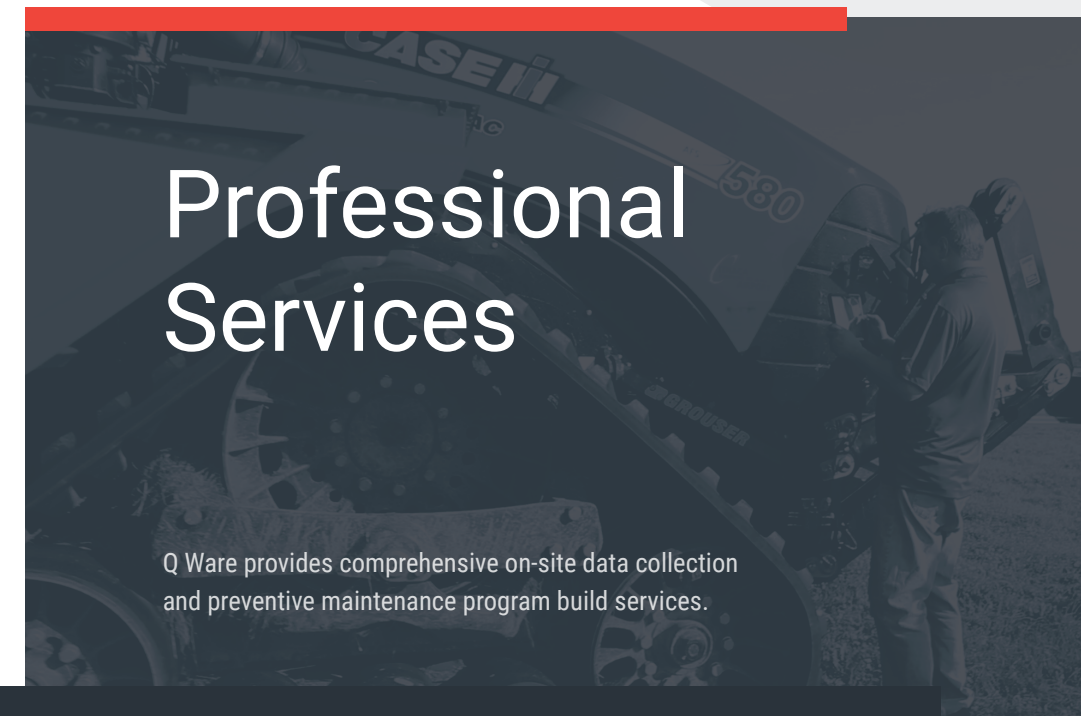
Contact Q Ware Today!

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Q
WARE
Maintain Excellence

Professional Services

Q Ware provides comprehensive on-site data collection and preventive maintenance program build services.

Services That Put You On The Right Track

Q Ware is an innovative software solution capable of effectively managing small and mid-size facilities. It's powerful enough to streamline your most complex workflows and flexible enough to adapt to your unique needs, but most importantly, it's easy to use.

Our goal is to provide turn-key solutions that minimize the setup work required from customers. Q Ware Professional Services do just that by offering experienced technicians to take care of populating Q Ware with useful asset information. With asset data at your finger tips, maintaining a successful facilities operation becomes a lot easier and keeps your team focused on what really matters, providing excellent maintenance services.

Asset Data Collection

Q Ware provides experienced equipment technicians on-site to help identify assets that need to be collected and the data required. Multiple photos are taken of each asset and data plate information, asset tags, and asset locations are recorded. Collection time can be a little as one afternoon to a few days depending on the number of assets.

PM Program Build

Once asset data is in Q Ware, our technicians take the next step by uploading asset documents such as manuals and maintenance procedures. Our extensive library helps us complete the task if some documents are missing or unavailable. Technicians then build out maintenance schedules based on manufacturer recomendations which create work orders automatically.

> *"Having the Q Ware staff handle data collection, we knew it was getting done right and they were able to figure out all the maintenance schedules we needed to be doing. It was a huge plus."*

Josh Nalley
Airport Deputy Director of Operations and Fire Chief
Ithaca Thompkins Regional Airport

Josh relies on Q Ware every day to provide the very best operational services for Ithaca Thompkins Regional Airport. With asset data at his finger tips and configured preventive maintenance schedules, Josh is better able to manage facility maintenance issues, and maintain high levels of emergency preparedness.

14	10	13
Years Experience	Staff Members	Buildings Managed

Facilities Management Demands Simple Solutions

Josh uses Q Ware to help manage challenges such as preventive maintenance scheduling, cost tracking, and generating reports for his airport administration. Like Josh, you may be facing similar challenges, and a cloud-based CMMS application like Q Ware can be the solution. Plus, because of Q Ware Professional Services, you're subscribing to a complete solution from day one.

Learn more about Josh's experience with Q Ware at

qwarecmms.com/nalley